

Sleepy Dog Guest House Cancellation Policy

At the Sleepy Dog we rent the house by advance reservations only. When you reserve the house, we agree to turn away all other requests for the house, guaranteeing to hold it for the dates you requested. Due to the limited number of beds (one), cancellations affect us greatly. We want our policy to be fair for our guests, yet prevent loss of income to our house by cancellations. When situations arise that necessitate a cancellation, we sympathize, however, we adhere to a strict cancellation policy:

- We cannot be responsible for travel delays, health issues, inclement weather or early departures. Guests are responsible for payment of all nights reserved, regardless of actual arrival or departure date.
- If you cancel your reservation at least 21 days prior to the scheduled arrival date, we will reimburse your deposit, less a \$20 processing fee. If you cancel within 20 days of your scheduled arrival date, we cannot return your deposit unless we are able to re-rent the house for the originally scheduled dates. If we are able to re-rent the house your deposit will be returned, less a \$20 processing fee.
- There will be no refunds for late arrivals or early departures.